

Bulletin Number: 20112019

Date: November 27, 2019
Product: DCC(F) / DCB(F) Series - All Serial Numbers
From: Technical Service Department
Title: Gasket Removal Two-Pipe Venting

SITUATION:

When converting from single-pipe venting to two-pipe venting, the cap and gasket must be removed. In some instances, it has been found that the cap was removed but the gasket was left in place. This can lead to the boiler displaying an Error Code 53.

SOLUTION:

ECR will be adding a label to remove the gasket when converting from single-pipe venting to two-pipe venting.

